Open, Safe & Ready

to meet all your health care needs

Maimonides Medical Center

Maimonides Continues to Care for You with the Most Rigorous Safety Standards.
Delaying needed medical care is never a good idea. A minor issue can sometimes turn into a major problem without timely treatment. We have enhanced safety measures in place throughout our hospital and outpatient locations. If you need to see a doctor, have surgery, or receive treatment, we're ready to care for you in a safe and welcoming environment.

Your Safety Is Our Top Priority

COVID-19 Safety Practices at Maimonides

Your safety and wellbeing, and that of our staff, has always been our first concern — and that commitment has not changed. To protect everyone who comes to our facilities during the COVID-19 pandemic, we have implemented several additional safety precautions. These include:

Safe Care Pathways: We maintain separate areas so that patients with confirmed or suspected COVID-19 remain apart from other patients.

Rigorous Cleaning: We continuously clean and disinfect all areas and frequently touched surfaces throughout the day using an EPA-approved disinfectant.

Face Masks: We require all patients, staff and visitors to wear appropriate face coverings. If you do not have a mask, we will provide one for you as soon as you arrive.

Social Distancing: We keep 6 feet of space between people in our facilities wherever possible, except when we need to perform a procedure or examination.

Visitors: Healthy visitors, wearing appropriate PPE and subsequent to being screened for symptoms are currently permitted with certain limitations to ensure the safety of all patients. Please visit

MaimoSafety.org for the details of our visiting policy.

Staff Health Monitoring: Our staff monitors their own health, including temperature checks, every day to ensure that everyone working here is healthy.

Complete Overhaul of Units where COVID-19 patients were treated. These areas were temporarily closed, comprehensively disinfected using multiple technologies including ultraviolet light, and refurbished with new materials.

In addition to our universal safety measures, here's what you can expect when you come to Maimonides.

Emergencies

What to expect in the Maimonides Emergency Department (ED)

If you're feeling ill, first call your primary care doctor. Your doctor can help you determine if you need emergency care or if you can safely monitor your symptoms at home.

If you or a loved one experiences a medical emergency, know that our Emergency Department is open and ready to care for you. To ensure a safe visit, in addition to the system-wide safety practices noted above, we are taking extra precautions in the ED, including:

COVID-19 Screening
We assess all arriving patients (with or without COVID-19 symptoms) in an area set up outside the ED entrance. All patients are tested for COVID-19.

Separate Areas
We've set up separate waiting and treatment areas for:
- Patients with COVID-like symptoms
- Children • Pregnant women • All other adult patients

Companions
One visitor is permitted at the bedside for up to 4 hours per ED visit. An adult caregiver can accompany a child in the ED at all times.

Over

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Scheduled Surgeries

What to expect when you have your surgery.

Our doctors are always prepared to safely perform surgery. If you and your doctor determine that you need surgery, know that we are taking extra precautions to protect you. When you are admitted for a surgical procedure, you can expect these additional safety measures:

- **Reconfigured access:** Safe, dedicated pathways from within the hospital and the Emergency Department to surgical and recuperative areas.
- **Streamlined admission process** and pre-screening before entry into surgical areas.
- **Optimized scheduling** and patient transport to maximize social distancing from surgical prep areas, to surgical suites, to post-anesthesia care units (PACU) and intensive care recovery units.
- **Companions**
  For same-day surgeries, one person may accompany the patient through the initial intake process and rejoin the patient for the discharge process. An adult caregiver can accompany a child in the recovery area.
- **Refurbished space**
  We've taken this opportunity to overhaul the physical space in which same-day surgeries are performed and patients recover. We look forward to welcoming you to the newly refreshed ambulatory surgery unit.
- **Private rooms**
  We're pleased to have single-bedded rooms dedicated for surgical patients who require inpatient hospital stays.

Physician Appointments

What to expect at the doctor's office.

Whether you visit your doctor at our hospital or one of our outpatient locations, your safety is our first priority. You can expect these additional precautions:

- **Spacing appointments:** We space our appointments so our waiting rooms are never crowded.
- **Limiting visitors:** We ask that you arrive alone unless it is essential for someone to accompany you. We are happy to include additional family members in important discussions by phone during your visit.
- **COVID-19 screening:** When you arrive, we will screen you for any COVID-like symptoms. If you have a fever (100°F or above) or other symptoms, we will ask you to return home. We will continue to monitor your condition with virtual care visits.

To make an appointment with a Maimonides Doctor, call 718.283.2665 or visit maimonidesmed.org

Virtual Care

Many of our Maimonides physician practices are now offering virtual visits by phone or video providing a convenient alternative to in-person visits. To make an appointment with a Maimonides doctor or to find out what types of virtual visit options are available, **please call 718.283.2665.**

Extraordinary times call for extraordinary care. That means making sure you have every opportunity to see your physician as soon as you need, so you get the timely, safe treatment you deserve.

Find out more at: MaimoSafety.org

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